

How Does Fire Services Billing Work in the Town of Vegreville?

IN THE EVENT OF A FIRE:

9-1-1 is called for a fire and the dispatcher sends an alert to our fire department in Vegreville to attend your location.

The fire department responds. Fire department responses are billed on a per fire service vehicle, per hour basis, based on Alberta Transportation rates - see table below - plus Firefighter hourly rates.

Billing time begins:

- Once the trucks leave the Fire Hall

Billing time ends:

- Once the trucks return to service

The fire department arrives on scene. Fire service vehicles may be sent back to station or additional ones may be called, depending on the severity of the emergency. Billing time for each fire service vehicle ends when it returns to service.

Following the emergency, the fire department calculates the cost of the response based on the number of fire service vehicles and personnel on scene and number of hours each was deployed. An invoice for these costs is sent to the property owner and/or the property owner's insurance company.



Rates for Fire Department Units & Personnel (Firefighters)

- Pumper trucks, water trucks - \$720/hr
- Light & medium rescue vehicles - \$720/hr
- Support Vehicles - \$210/hr
- Firefighter - Unit Rates Subject to Change Annually

Example of the cost of a fire department response for a structure fire:

- 2 pumper trucks (each at \$720/hr)
 - 1 Rescue truck (at \$720/hr)
 - 1 Support Vehicle (at \$210/hr)
- = \$2,370**

*Every situation is different, therefore number of apparatus needed, hours on scene, and costs will vary. This is an example only.

DOES YOUR INSURANCE POLICY COVER FIRE DEPARTMENT RESPONSE COSTS?

Your insurance policy likely covers insurance on repairing or replacing your home in the event of a fire, as well as the contents of your home.

But, does your home insurance cover fire department charges and firefighting expenses?

It's important to reach out to your insurance company to determine what type of coverage you have in the event of a fire, and to ensure that fire department charges are covered by your policy so that you aren't left with an out-of-pocket bill for response costs.

